**Note:** *Include this page only when adding / amending / deleting a document. If using this document as a record, this Revision History page can be omitted.*

**REVISION HISTORY**

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| --- | --- | --- | --- | --- | --- |
| Revision no | Date | Description of Changes | Reason for Revision | Revised by | Approved by: |
| 00 | 2 Feb 16 | Creation of Document | To serve as guide in creating of new training courses | DRFortea | RCGanal |
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| **SUPPORTING DOCUMENTS**  **Computer Professionals, Inc.** | **Document Code :** GD-TR-IT- 02 | |
| **Section:** 12.0 Customer Training | **Revision No.:** 00 | **Page** 1 of 1 |
| **Title** : Training Module Creation | **Effective Date:**  February 10, 2016 | |

1. **Objective**

To prepare a training module

1. **Responsibility**

Training head and training instructor

1. **References**

None.

1. **Guidelines**
2. **Needs assessment**

Should address the following:

1. Client requirement(s) for manpower
2. Current IT trends
3. Improvement Skills
4. **Course Outline**

Should contain the following:

1. Course Description
2. Course Objectives
3. Course Duration
4. Course Outline – topics to be discussed
5. Use this ISO Format: TM-TR-IT-18
6. **Presentation Materials**

We do not have a certain format in the creation of the materials. We suggest you to decide on how you can effectively convey the information. Below are some tips for your reference:

1. User PowerPoint to design your presentation.
2. Make sure to double space your lines for easy reading.
3. Use templates for consistency.
4. Use a border with the CPI name and logo on every slide. Include the name of the course as well.
5. Add animation, images or graphics as necessary to make your presentation more appealing (But not too much)
6. Do not overlap text on images
7. Keep your presentation simple
8. To make their learning more exciting, you may opt to add these activities:

8.1 Small group discussions

8.2 Case studies

8.3 Role Playing or Simulation

8.4 Recitation

1. **Exercises and Exams**

To facilitate and gauge the learning process, you need to have exercise(s) and exams for the training. Make sure that your exercises and exams should:

1. Have an objective
2. Be strategically placed within the training
3. Occur within a specific timeframe

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| Prepared by: | Reviewed by: | Approved by: |